



Ohio  
United Way



## Ohio 2-1-1 Call Centers – Agency Contact Information (Media List)

### 1.

#### **Ashtabula**

Call Center Name:

**Ashtabula County Community Action Agency - ACQIRE**

Address:

3215 Lake Avenue, Ashtabula, Ohio 44044

Contact:

Dave Jordan, Support Coordinator – [djordan@accaa.org](mailto:djordan@accaa.org), 440-997-5957

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### 2.

#### **Brown, Clermont, Hamilton**

Call Center Name:

**United Way Of Greater Cincinnati**

Address:

2400 Reading Road, Cincinnati, Ohio 45202

Contact:

Jennifer Bieger, Manager, 2-1-1 – [Jennifer.bieger@uwgc.org](mailto:Jennifer.bieger@uwgc.org), 513-762-7166 / 513-762-7100

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### 3.

#### **Butler**

Call Center Name:

**Butler County 2-1-1 - Community Counseling & Crisis Center**

Address:

110 South College Avenue, Oxford, Ohio 45056

Contact:

Deb Walters, 2-1-1 Director, 513-523-4146

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**4.****Clark, Champaign**

Call Center Name  
Address:  
Contact:

**United Way of Clark, Champaign, and Madison Counties Information and Referral**  
120 South Center Street, Springfield, Ohio 45502  
Lin Wagner, Director of Community Services – [lwagner@uwccmc.org](mailto:lwagner@uwccmc.org), 937-323-1400 / 937-324-5551

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**5.****Clinton**

Call Center Name:  
Address:  
Contact:

**Clinton County Displaced Workers 2-1-1\*** - Warren County United Way (contractor)  
645 Oak Street, Lebanon, Ohio 45036  
Sue Miller, Director of Family Services / Warren Co. Comm. Services / 513-695-2249 –  
[suekm@wccsinc.org](mailto:suekm@wccsinc.org) (*local I&R and MOU with Warren County for the 2-1-1 services*)

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**6.****Columbiana, Mahoning**

Call Center Name:  
Address:  
Contact:

**Help Hotline Crisis Center**  
P. O. Box 46, Youngstown, OH 44501 (**Street Address is CONFIDENTIAL**)  
Duane Piccirilli, Executive Director – [dpiccirilli@helphotline.org](mailto:dpiccirilli@helphotline.org), 330-747-5111

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**7.****Cuyahoga, Geauga, Medina**

Call Center Name:  
Address:  
Contact:

**United Way's 2-1-1 First Call For Help - United Way of Greater Cleveland**  
1331 Euclid Avenue, Cleveland, Ohio 44115  
**Cuyahoga:** Steve Wertheim, Director – [swertheim@uws.org](mailto:swertheim@uws.org), 216-436-2225 / 216-650-  
**Gauga:** Kimm Leninger, Executive Director, 440-285-2261, ext. 222  
**Medina:** Danyell Boyd, Executive Assistant, 877-725-3926

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**8. Defiance, Fulton, Henry, Williams**  
Call Center Name: **First Call For Help, Inc.**  
Address: 600 Freedom Drive, Napoleon, Ohio 43545  
Contact: Joe Dildine, CEO – [jdildine@fcfnwo.org](mailto:jdildine@fcfnwo.org), 419-599-1660

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**9. Delaware, Morrow**  
Call Center Name: **Helpline of Delaware and Morrow Counties**  
Address: 11 North Franklin Street, Delaware, Ohio 43015  
Contact: Sue Hanson, Executive Director – [shanson@helplinedelmor.org](mailto:shanson@helplinedelmor.org), 740-363-1835

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**10. Erie, Hancock, Lucas, Ottawa, Wood**  
Call Center Name: **United Way 2-1-1 – United Way of Greater Toledo**  
Address: One Stranahan Square, Toledo, Ohio 43604  
Contact: Jeanette Hrovatich, Director, Community Outreach Services – [jeanette.hrovatich@unitedwaytoledo.org](mailto:jeanette.hrovatich@unitedwaytoledo.org), 419-254-4627 / 419-248-2424

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**11. Fairfield County**  
Call Center Name: **Fairfield County Information & Referral 2-1-1**  
Address: 108 West Main Street, Suite C, Lancaster, OH 43130  
Contact: Molly Swisher, Executive Director, [mswiper@ohiopps.org](mailto:mswiper@ohiopps.org), 740-687-0501 / 740-687-0500

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**12.**

Call Center Name:

Address:

Contact:

**Fayette, Highland, Pickaway, Pike, Ross**

**Scioto Paint Valley Mental Health Center**

4449 State Route 159, Chillicothe, Ohio 45601

Gary Kreuchauf, Executive Director – [gkreuchauf@spvmhc.org](mailto:gkreuchauf@spvmhc.org), 740-775-1260

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**13.**

Call Center Name:

Address:

Contact:

**Franklin**

**Firstlink, Inc.**

195 North Grant Street, Columbus, Ohio 43215

Marilee Chinnici-Zeurcher, CEO & President – [marileecz@aol.com](mailto:marileecz@aol.com), 614-221-6766

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**14.**

Call Center Name:

Address:

Contact:

**Greene, Montgomery, Preble**

**United Way of the Greater Dayton Area Helplink – United Way of the Greater Dayton Area**

184 Salem Avenue, Dayton, Ohio 45406

Sandy Williams, 2-1-1 Director – [sandyw@dayton-unityway.org](mailto:sandyw@dayton-unityway.org), 937-910-6010 / 937-225-3001

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**15.**

Call Center Name:

Address:

Contact:

**Lake County**

**United Way of Lake County – LINK – United Way of Lake County**

9285 Progress Parkway, Mentor, Ohio 44060

Sue Mize, Director, 2-1-1 – [smize@uwlc.org](mailto:smize@uwlc.org), 440-639-4577 / 440-352-3166

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**16.****Licking, Knox**

Call Center Name:

**Pathways of Central Ohio**

Address:

1627 Bryn Mawr Drive, Newark, Ohio 43055

Contact:

Kristin McCloud, Executive Director – [kmcccloud@pathwayslc.org](mailto:kmcccloud@pathwayslc.org), 740-345-6166**17.****Lorain, Summit**

Call Center Name:

**Info Line**

Address:

703 South Main Street, Suite 211, Akron, Ohio 44311

Contact:

Richard Stahl, CEO & President – [rbstahl@infoinc.org](mailto:rbstahl@infoinc.org), 330-376-6660**18.****Morgan, Muskingum, Perry**

Call Center Name:

**Southeast Ohio 2-1-1 / United Way of Muskingum, Perry, and Morgan Counties**

Address:

526 Putnam Avenue, Zanesville, OH 43701

Contact:

Meg Deedrick, Executive Director, [mdeedrick@sbcglobal.net](mailto:mdeedrick@sbcglobal.net), 740-454-6872**19.****Portage**

Call Center Name:

**United Way 2-1-1 Portage – United Way of Portage County**

Address:

218 West Main Street, Ravenna, Ohio 44266

Contact:

Erin Dunbar, Vice President, Community Services & Director 2-1-1 – [erin@uwportage.org](mailto:erin@uwportage.org), 330-297-1424

**20.****Stark**

Call Center Name:

**2-1-1 Information & Referral – United Way of Greater Stark County**

Address:

4825 Higbee Avenue Northwest, Canton, Ohio 44718

Contact:

Diane Dukat, Director, Information & Referral – [ddukat@uwgsc.org](mailto:ddukat@uwgsc.org), 330-491-9994 / 330-491-0445**21.****Trumbull**

Call Center Name:

**Trumbull 2-1-1 – Community Solutions Association**

Address:

320 High Street, Warren, Ohio 44481

Contact:

Kathy Marando, Director of Information/Crisis Services – [Kmarando@communitysolutionswarren.org](mailto:Kmarando@communitysolutionswarren.org), 330-394-9090, Ext. 110**22.****Warren** (not yet operational as a 2-1-1)

Call Center Name:

**Warren County United Way**

Address:

645 Oak Street, Lebanon, Ohio 45086

Contact:

Michael Schepers, Executive Director, [mschepers@wcuwl.org](mailto:mschepers@wcuwl.org), 513-932-3987